G-02696A-06-0290 ORIGINAL



OPEN MEETING AGENDA ITEM ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

47co

Investigator: Deb Reagan

Phone: 1



Priority: Respond Within Five Days

Opinion

No. 2006 - 53100

Date: 6/19/2006

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Shirley

Konvalin

Account Name:

Shirley Konvalin

Home: (000) 000-0000

Street:

Work:

City:

CBR:

State:

ΑZ **Zip:** 85541 is:

Utility Company.

Energy West Incorporated d/b/a Broken Bow Gas Company

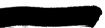
Division:

Gas

Contact Name:

Doug Mann

Contact Phone:



Nature of Complaint:

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Customer called about the notice she received from the company regarding the rate case. Customer says she cannot afford a 22% increase in their rates. She is retired and would support a modest increase. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer that I would enter her comments into the records and into the Docket for this case. I advised her that her comments would be available for all 5 Commissioners to review before making a decision and thanked her for taking the time to call and let the Commission know her thoughts on this matter. *End of Comments*

Date Completed: 6/20/2006

Opinion No. 2006 - 53100

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